

**Presidential Disaster Declaration for DuPage County
(Disaster Declaration #1800)
Information Points**

DuPage County (including Carol Stream) received a Presidential Disaster Declaration on October 3, for the floods of September 13 – 14.

The Declaration includes Individual and Business Assistance, and a Hazard Mitigation Grant Program.

Individuals can apply for assistance in three ways:

1. Register online at www.fema.gov/assistance
2. By phone: 1-800-621-FEMA (3362) or 1-800-462-7585 (TTY)

Computer access is available at the following locations:

College of DuPage Community Education Center (Carol Stream)
500 N. Kuhn Road
(630) 942-4861

Hours: Mon –Thurs 8:30am – 9:30 pm
 Fri 8:30am – 4:30 pm
 Sat 8:30am – 1:30 pm

Carol Stream Public Library
616 Hiawatha Drive
(630) 653-0755

Hours: Mon – Thurs 9:00am – 9:00pm
 Fri 9:00am – 6:00pm
 Sat 9:00am – 5:00pm
 Sun 1:00pm – 5:00pm

Community Outreach Center
345 S. President Street
(630) 260-7600

Hours: Mon – Fri 8:30am – 5:00pm

Before applying for assistance have the following information available:

1. Your Social Security number.
2. Current and pre-flood address.
3. A telephone number where you can be contacted.
4. Insurance information.

5. Total household annual income
6. A routing and account number from your bank (only necessary if you want to have disaster assistance funds transferred directly into your bank account)
7. A description of your losses that were caused by the flood

To talk to a FEMA representative in person:

FEMA State Disaster Recovery Center (DRC)
DuPage County Complex
Jack T Knuepfer Administration Building
Cafeteria – 2nd Floor
421 N. County Farm Road
Wheaton, IL 60187

The Disaster Recovery Center will open on Tuesday, October 7 at noon
Subsequent hours will be 7 days a week, 9:00 am – 6:00 pm, until FEMA decides to close the center.

Be sure to apply for assistance before coming to the Disaster Assistance Center. FEMA representative are available to answer questions regarding your specific circumstances and what assistance may be available.

Property Tax Relief

If you are unable to live in your home due to water damage, you may qualify for property tax relief. Call the Bloomingdale Township Assessor's Office for more information.
Call: John Dabrowski, Assistant Deputy Assessor (630) 529-6927