

Village of Carol Stream
CityWatch
VISTA

**VILLAGE SYSTEM FOR
TELE & FAX ALERTS**

The Village of Carol Stream introduces CityWatch VISTA, a computerized messaging system that can alert you and your family members to emergencies, crime alerts, village utility interruptions, and other important community notifications. The system was purchased using Federal Local Law Enforcement Block Grant funding.

The CityWatch system is being successfully used by other nearby municipalities in the Illinois cities of Waukegan, Skokie, Orland Park and Wheeling.

HOW THE SYSTEM OPERATES

Using a commercial database and updated with local information, the computer links your address and phone number. When the system is activated, the geographic area for message transmission is identified. If you reside in the calling area and your number is entered in our database, you will receive a phone call which contains a pre-recorded message. The system is even designed to leave a message on your answering machine if there is no answer. The system can even retry the call at a later time.

CityWatch can generate over 400 phone call messages per hour.

The system also has faxing capabilities, if your fax number is registered in the system, certain messages or alerts could be transmitted through the system to your fax machine.

The system may be used for some of the following circumstances:

- EMERGENCY SITUATIONS
- CRIME ALERTS
- MISSING PERSONS
- VILLAGE UTILITY DISRUPTIONS
- ROAD CLOSURES

YOU CAN MAKE SURE YOU ARE INCLUDED IN OUR SYSTEM

The system will use commercial and internal databases to link Carol Stream residents and businesses to addresses in the system. If you have an unlisted or unpublished number or if you are a new resident, your number may not be included in our CityWatch database.

By completing the attached response form, you can insure that your phone number and address will be correct in the CityWatch system.

This database will be used exclusively for the CityWatch system and there will be NO public access to the information.

It is important that businesses provide a direct line number instead of a general business number which may include an automated answering system.

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- EMERGENCY NOTIFICATIONS
- CRIME ALERTS
- ROAD CLOSURES
- UTILITY DISRUPTIONS
- MISSING PERSONS



Village System for
Tele-fax Alerts

If you want to make sure that your address and phone number are registered in the Carol Stream City Watch VISTA system, please . . .

Print this form, fill it out and mail it.

Yes, I want to make sure my address and phone number are included in the Carol Stream CityWatch system.

Name: _____

Address: _____

Phone Number: _____

Fax Number: _____
(optional)

NOTE: If you have the message blocking system on your telephones - the calls will not get through due to the caller ID/call block feature.

Mail to:

**City Watch
Carol Stream Police Department
500 North Gary Avenue
Carol Stream, IL 60188-9828**