

Carol Stream Fast Facts

Village Hall - 500 N Gary Ave – (630) 665-7050 – www.carolstream.org

Carol Stream is governed by an elected Mayor, six Trustees, a Village Clerk and an appointed Village Manager. Village Board meetings are held in the Village Hall at 7:30 p.m. on the first and third Mondays of every month.

Current Village officials are: Mayor: Frank Saverino, Sr; Village Clerk: Laura Czarnecki; Village Manager: Bob Mellor.
Trustees: Mary Frusolone, Rick Gieser, John LaRocca, Matt McCarthy, Greg Schwarze and David Hennessey..

Incorporated: January 31, 1959. Area: 10 square miles. Population: 39,711. Number of households: 14,038. Median household income: \$72,757 (2010 Census)

Local Government News Sources: A strong community needs an informed citizenry. Village staff uses six basic sources of public information so residents can keep informed. Those sources are:

- Village Website – www.carolstream.org
- Carol Stream's local government access channel #6 (Comcast and U-Verse customers only)
- Water Bill Message Center – top third of the monthly water bill
- Local newspapers – Daily Herald and Carol Stream Examiner
- E-Stream Newsletter – Village news delivered bi-weekly to your inbox, sign up on the Village website.
- Social Media- Find us on Facebook, twitter, and YouTube.



Parking Regulations (others listed in Sec 8 of the Municipal Ordinance book):

- Parking on Village streets is prohibited between 2:00 a.m. and 5:00 a.m., except on the south side of Munson Dr. Permission to temporarily park overnight on Village streets is granted by the Police Dept when reasons justify granting permission. Call **(630) 668-2167** for overnight parking permission. There is a limit of 3 monthly variances to park on the street overnight that will be strictly enforced.
- On street parking is prohibited for 12 consecutive hours following a 1-inch snowfall. Residents who violate the winter snow ban chance having their vehicles towed.
- On street parking is prohibited within a ½ mile radius of Glenbard North High School between the hours of 7:00 a.m. and 9 a.m. when school is in session.
- Parking your vehicle across a public sidewalk obstructing pedestrian travel between 6 a.m. and 11 p.m. is prohibited Village wide.
- Parking of vehicles for sale on Village streets is prohibited.
- Applications for temporary disabled parking placards to be completed by the patient and physician are available at the information counter in the Village Hall. The Village issues temporary disabled placards for nominal fee.

Vehicle Stickers:

Residents and businesses are required to bi-annually register their motorized vehicle(s) with the Village between May 1st and June 30th in odd numbered years. Residents failing to renew their registrations by June 30th will be subject to a late fee and possible ticketing. NEW RESIDENTS must register their vehicle(s) within 60 days of moving in. The Village will honor a new resident's valid vehicle sticker from their previous community until it expires. All NEW vehicles must be registered within 60 days of acquisition. Vehicle licenses are valid to June 30 of odd numbered years. The fee schedule for all vehicles can be found on the back of the application. SENIORS, age 65 or over, are eligible for a \$6 sticker fee. Stickers for passenger plated vehicles are \$30; 'B' plated trucks are \$40.

Dog Regulations:

Village residents are required to have their dogs registered with the Village at 6 months of age or older. A printed receipt of a valid rabies inoculation must be presented when applying for a dog license. Licenses for males and spayed females are \$3, while an unspayed female is \$5.

Village ordinance requires pet owners to be in control of their dog(s) at all times and prohibits dog owners from walking their dogs without a secure leash no longer than 6 ft. The ordinance also requires dog owners to immediately remove their pet's excrement from public or private property other than their own.

Water and Watering Restrictions:

The Village automatically establishes a new resident's water account upon a property's transfer of ownership. Water consumption is metered and billed monthly along with sewer charges.

Village ordinance regulates outdoor watering year around according to odd/even house address numbers (the last digit) and hourly restrictions for *continuous* (lawn sprinklers) watering. For example, addresses ending in an even number may water on even numbered dates, but not between the hours of 10am to 4 pm. Hand watering with a shutoff type nozzle is not restricted.. Contact the Village Hall (630)665-7050 for information on current watering regulations.

Refuse, Recycling & Yard Waste Removal:

The Village contracts with Flood Brothers Disposal & Recycling Co .for general refuse, yard waste and recycling collection services. New residents must call Flood Brothers at **(630) 261-0578** to establish service and to determine their specific collection day. Flood Brothers bills residents every four months in advance for general refuse collection service. Recycling collection is also provided to single and multi family homes and apartments free of charge. Flood Brothers provides same day pick-up for refuse, yard waste (during season) and recycling. When garbage collection falls on a scheduled national holiday, service will occur one day later than usual. Residents must place their refuse in a can with a secure lid and may not place their refuse at the curb earlier than 6:00 p.m. on the day prior to pick-up and no later than 6 a.m. on the morning of collection. Empty cans are to be removed from the parkway no later than midnight on collection day.

The Village provides residents an initial recycling toter at no charge. Damaged toters can be replaced by calling Flood Brothers at **(630)261-0578**. Recyclable materials do not have to be sorted into this toter.

Yard waste (leaves, twigs, branches, sod, grass and plant debris) must be contained in a brown yard waste bag or rigid container. Twigs and branches must be no longer than 4 to 5 feet and placed upright in a bin or bundled with twine and weigh no more than 50 lbs. Each bag, bin or bundle requires a yard waste sticker each time. Yard waste stickers are available at the Village Hall/Police Department and at various other outlets around town. For a 6 week period each fall, residents can purchase a discounted 'leaf' sticker which is for bags or bins of raked leaves ONLY. A free leaf collection week is held in late November each year.

Household Hazardous Waste can be dropped off Naperville Public Works Dept, 156 Fort Hill Dr., ONLY Saturdays and Sundays from 9 a.m. to 2 p.m, excluding holidays. Visit <http://www.naperville.il.us/hhw.aspx> for a complete list of acceptable and unacceptable items.

Additional Recycling services can be found in the DuPage County Online Recycling Guide www.dupageco.org/OnlineRecyclingGuide/

Building Permits:

Residents are encouraged to contact the Community Development Department at **(630)871-6230** to inquire about building code requirements for any planned interior or exterior home improvements. Permits must be obtained before constructing a driveway, deck, swimming pool, fireplace, storage shed, satellite dish or fence. Major home remodeling such as, but not limited to, plumbing (including replacing water heaters), electrical upgrades, room or floor additions also require permits to insure they conform to the local building codes for the safety of the occupants and integrity of the structure. Call for information regarding additional projects requiring permits.

Real Estate Transfer Stamp:

The Village requires the purchase of a real estate transfer stamp whenever real estate is sold or transferred in the Village. The cost of a stamp is \$3 per \$1K of the selling price rounded up to the nearest thousand. The final water bill along with any other outstanding bills owed must be paid before a stamp will be issued. The stamp must be obtained prior to the recording of the deed with the DuPage County Clerk. Residents selling and buying within the Village within one year are eligible for a refund of the entire amount. Contact the Finance Dept at **(630)871-6222** to schedule a final water reading and obtain the necessary documents.

Passport Services:

The Village is a licensed passport agency and provides a convenient location to apply for a passport. Passport Office hours are Monday through Friday from 8 a.m. to noon, then from 2 p.m. to 4 p.m. Appointments are encouraged. Please call **(630) 871-6250**.